

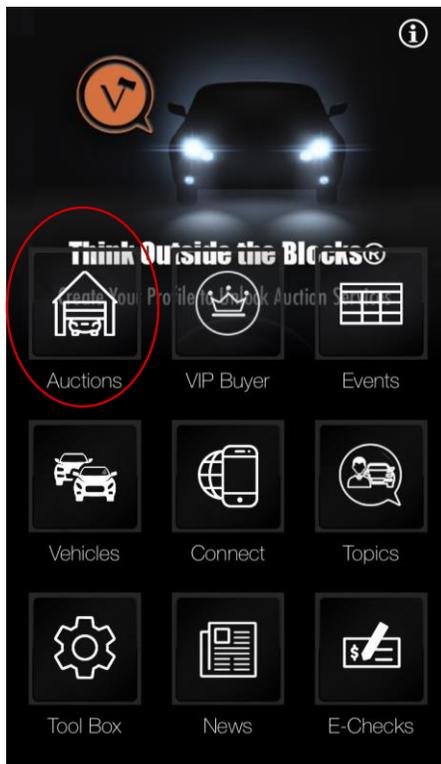
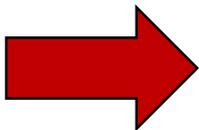


AVC Dealer App Guideline

- Go to Google Play or App Store
- Search AVC Dealer

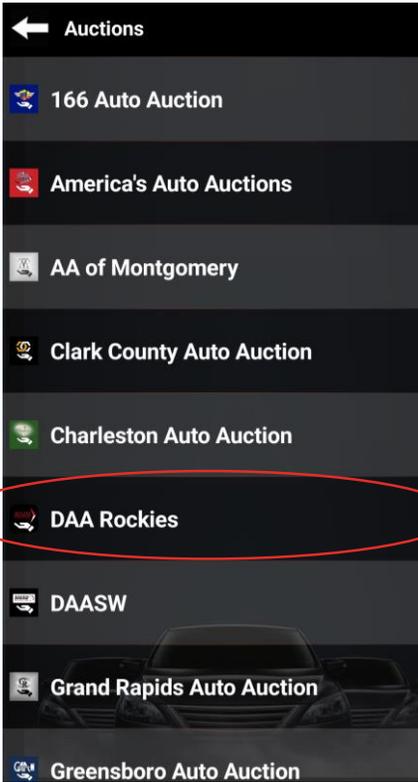


- Download the app
- Click Register and enter your information and choose a password
- Click “Auctions” to find Dealers Auto Auction of the Rockies (DAA Rockies)

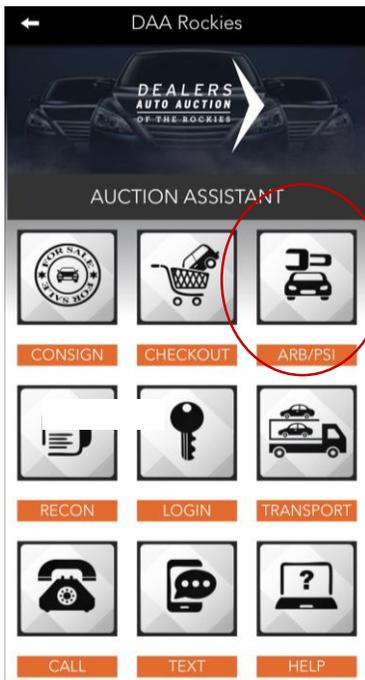




- Select DAA Rockies from the list of auctions



- Select ARB/INS





- Enter your Dealership name and your name and email address and click continue.

- You will then be prompted to select either Arbitration or Inspection. Enter the VIN#, Run # or Stock #.



- When you select Arbitration, the app will populate questions and drop downs to gather information on your claim then click "Save".



- An alert will be sent to our Arbitration team. The Arbitration team will make updates and be able to connect with you through the app anytime an update is made to the claim.
- The process to request a PSI is the same. Instead of selecting Arbitration, select Inspection and you will have a different list of questions. There will be a drop down to request one of our PSI options. Select the one you want. Enter the VIN#, Run# or Stock# and Click Save.

The screenshot shows a mobile app interface for 'DAA Rockies'. At the top, there is a navigation bar with a back arrow and a share icon. Below the navigation bar, the form has a section titled 'Type of Inspection *' with a dropdown menu. This dropdown menu is circled in red, and a large red arrow points to it from the right. Below this section is a text input field labeled 'VINs / Run #(s) / Stock #(s)'. Further down, there are two sections: 'More Options' with a checkbox and 'Clear Form' with a checkbox. At the bottom of the form, there is a text box containing the text 'You will hear from us between now and'.

- There will be an alert sent to our Arbitration Team and communication will go through the app.