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Moving you forward

LATE TITLE RETURN POLICY

A seller has a maximum of 30 calendar days to deliver title to the auction (sale day is day 1).

On day 30, the buyer may notify the auction of their intention to return the vehicle. The seller then has 7 days (excluding holidays) to deliver title to the auction. If title is not received by the auction by open of business on the 8th day, the buyer may return the vehicle in like condition and must again notify the title department that the vehicle is being returned for late title. We will not be calling the buyers to let them know their 7 days is up, it is up to the buyer to reach back out to us to see if the title has arrived. Buyer will only be reimbursed for transportation expenses. Buyers in the metropolitan area (defined as Erie down to Highlands Ranch and Aurora over to Golden) must return the vehicle within 24 hours of confirming with auction the title is not in and notifying the auction of their intent to return the vehicle, out of town buyers must return vehicle within 72 hours unless other arrangements are agreed upon by buyer and seller. If the vehicle is not returned within 24 hours of notification to auction or 72 hours for outof-town buyers, and the selling dealer notifies us that the title is in and the seller delivers the title to the auction within 2 business days, the vehicle will remain sold to the buyer.

If title is 180 days old or older, buyer may return vehicle and be reimbursed for all verifiable expenses.

If seller requests a vehicle back for any reason, buyer will be reimbursed for all verifiable expenses.